

Safeguarding Children

Document owner	Regenda Safeguarding Team
Approved by	Executive Team
Approved date	May 2026
Review date	May 2027
Version	8.0
Scope	The Regenda Group

1. Introduction/policy statement

The Regenda Group's Safeguarding Children Policy, and its associated procedures, embeds the principles of safeguarding across the entire organisation, supporting our drive to develop an organisational culture where safeguarding is everyone's business. Everyone who works in the Regenda Group has a responsibility for promoting the welfare of all the children and young people who access our services and for keeping them safe.

Working Together to Safeguard Children (2026) provides the statutory guidance for all organisations who work with, or carry out work related to, children and young people in the United Kingdom, setting out the core legal requirements, and making it clear what individuals, organisations and agencies must and should do to keep children safe.

Working Together to Safeguard Children (2026) defines safeguarding and promoting the welfare of children as:

- providing help and support to meet the needs of children as soon as problems emerge
- protecting children from maltreatment, whether that is within or outside the home, including online
- preventing impairment of children's mental and physical health or development
- ensuring that children grow up in circumstances consistent with the provision of safe and effective care
- promoting the upbringing of children with their birth parents, or otherwise their family network through a kinship care arrangement, whenever possible and where this is in the best interests of the children
- taking action to enable all children to have the best outcomes in line with the outcomes set out in the Children's Social Care National Framework;
 - Outcome 1: Children, young people and families stay together and get the help they need
 - Outcome 2: Children and young people are safe in and outside their homes
 - Outcome 3: Children and young people are supported by their family network
 - Outcome 4: Children in care and care leavers have stable, loving homes

Child protection is part of safeguarding and promoting the welfare of children and is defined for the purpose of this guidance as activity that is undertaken to protect specific children who are suspected to be suffering, or likely to suffer, significant harm. This includes harm that occurs inside or outside the home, including in foster care and residential care, as well as online. Effective safeguarding is anti-discriminatory and anti-racist. The Regenda Group understand and are sensitive to factors, including economic and social circumstances, ethnicity and disability, which can impact children and families' lives.



The Regenda Group recognises our responsibility to contribute to the safeguarding of children and young people and to act on any concerns when someone is at risk of abuse. Everyone at Regenda who comes into contact with children and young people has a responsibility for promoting their welfare and keeping them safe. All of our staff, volunteers, contractors, managing agents and Board members will help us to deliver this policy through identifying concerns, sharing information and taking prompt and appropriate action.

We can effectively safeguard children by working within each of the Regenda Values:

- **Customer Centric** – focussing on the risks and support needs of the child/children, giving them the opportunity to share their views, stories and have their voices heard and understanding their situation ensures we can help prevent and protect them from abuse and neglect.
- **One Team** – understanding that safeguarding is everyone's responsibility and working together as an organisation, across multiple teams where required, ensures that Regenda's response will be effective in safeguarding our customers' children/families.
- **High Performance** – Regenda are committed to providing a high level of support, taking all appropriate action, to ensure the safety and wellbeing of our customers and their children/families. This may include professional challenge and escalation when staff feel that external services are not responding to the needs of a child/children.
- **Ambition and Dynamism** – safeguarding training, the review and improvement of our services will always be at the forefront of the organisation's agenda.
- **Openness and Honesty** – providing us with the opportunity to build trust with our customers, allowing them to inform us of any risk and allow us to help them.
- **Efficiency and Value for Money** – safeguarding our customers, especially those most at risk, may prevent formal procedures, such as tenancy enforcement or eviction, from taking place. The Safeguarding Team will provide consistent support to staff to reduce the need for external training and advice.
- **Communication** – is vital for safeguarding children. Effective communication can help to prevent issues our customers and their children/families are facing from putting them at risk. Customers will know that Regenda staff are available to help and support them when required.

Purpose

- Promote and prioritise the safety and wellbeing of all children and young people living in or visiting properties owned or managed by the Regenda Group.
- Promote and prioritise the safety and wellbeing of all children and young people who access services delivered by the Regenda Group including the children of adults who use our services.
- Outline the responsibilities of our staff, volunteers, contractors, agency workers and Board Members in relation to protecting children at risk of abuse, neglect and exploitation.
- Ensure all staff, volunteers, contractors, agency workers, managing agents, residents, Board Members, service users and carers/family members are familiar with the policy and our associated procedures for safeguarding children.
- Support staff, volunteers, contractors, agency workers and Board Members to recognise the different types of abuse and neglect (signs, symptoms and indicators).
- Provide staff, volunteers, contractors, agency workers, residents, service users, managing agents, Board Members and carers/family members with the overarching principles that guide our approach to safeguarding and protection.
- Provide staff, volunteers, contractors, managing agents, agency workers and the Board Members with a clear procedure to implement and what to do when they have any safeguarding concerns.



Aims

- Ensuring everyone in the organisation understands their role and responsibilities in relation to safeguarding children.
- Providing support and intervention via each local authority early help provision, where this is appropriate, to support children and their families as soon as a problem emerges to prevent the need to escalate.
- Valuing, listening to and respecting children and young people, capturing their wishes and feelings where appropriate.
- Promoting and supporting the wellbeing of children by actively seeking improvements to their lived experience, focusing on the child and family's needs, goals and wishes. This may include, but is not limited to, signposting to universal services.
- All staff, volunteers, contractors, agency workers and Board Members promoting the welfare and safety of children and acting on any suspicion, or evidence of abuse or neglect.
- Sharing our information and concerns to a relevant person/agency in line with GDPR guidelines.
- Providing a Regenda Group centralised safeguarding team to support and promote this safeguarding children policy.
- Appointing Designated Safeguarding Leads (DSLs) and Deputy Designated Safeguarding Leads (DDSLs) in each service area or department as appropriate.
- Forming a Strategic Safeguarding Group including DSLs from each service area.
- Ensuring appropriate and prompt action is taken in the event of an incident or a concern being raised, providing effective support to those who raise or disclose the concern.
- Providing effective management for staff, contractors, agency workers and volunteers through the provision of effective supervision, support, training, and quality assurance measures.
- Working within the framework of the Local Safeguarding Children's Partnership across the local authority areas in which we operate.
- Managing any allegations against staff, contractors, and volunteers appropriately
- Having effective complaints and whistleblowing procedures in place.
- Apply this policy in conjunction with other relevant Regenda Group policies and procedures.
- Ensuring that suitable and appropriate staff are recruited and that staff who are working regularly with, or coming into contact with children and young people undergo enhanced DBS checks.
- Keeping up to date with developments in legislation, local and national policy, and guidance to comply with the law and best practice.
- Working in partnership with statutory partners and other agencies in performing our obligations to safeguarding children.
- Providing effective induction and on-going training and support to our staff, volunteers, contractors, agency workers and Board Members so that they can develop the necessary skills to perform their duties and safeguard children.
- Providing clear guidance on escalating and appealing local authority threshold decisions in relation to their acceptance of safeguarding referrals.
- Having robust and effective reporting, recording, and monitoring procedures in place ensuring continuity across the Group in relation to data management.

2. Definitions

Children and Young People

Anyone who has not yet reached their 18th birthday including babies, children and young people. This policy also applies to unborn children recognising their vulnerabilities and the need for early, pre-birth



	assessment and planning, while remaining consistent with the legal position that rights begin at birth.
MAPPA	Multi-Agency Public Protection Arrangements. A mechanism through which statutory agencies aim to manage, in a co-ordinated way, risks posed by sexual and violent offenders, to protect the public.
MARAC	Multi-Agency Risk Assessment Conference. A multi-agency forum for the purpose of managing high risk cases of domestic abuse, stalking and so-called honour-based violence.
MASH	Multi-Agency Safeguarding Hub. A model adopted by some local authorities which brings together key partners (e.g., local authority, police, health authority) to work as a team, to share information and decision making and to improve the initial response to safety concerns.
DSL/DDSL	Designated Safeguarding Leads/Deputy Designated Safeguarding Leads. Colleagues from across the Regenda Group who ensure the safeguarding policy and procedures are implemented in their service area. Designated Safeguarding Leads will represent their department or service area on the Strategic Safeguarding Group (SSG).
LADO	The Local Authority Designated Officer (LADO) works within Children's Services and gives advice and guidance to employers, organisations and other individuals who have concerns about the behaviour of an adult who works with children and young people.
DBS checks	Disclosure and Barring Service. The DBS enables organisations in the public, private and voluntary sectors to make safer recruitment decisions by identifying candidates who may be unsuitable for certain work, especially that involving children or vulnerable adults, and provides wider access to criminal record information through its disclosure service for England and Wales.
Multi-agency	Multi-agency working brings together practitioners from different sectors and professions to provide an integrated way of working to support children, young people and families.
LSCP	Local Safeguarding Children Partnerships have been set up by the local authority. Safeguarding Partners are a team of key professionals from three sectors: the local authority; the clinical commissioning group for any area that falls under the local authority; and the chief officer of police for any area that falls under the local authority.
Managing Agents	Organisations responsible for delivering care and support to tenants in Regenda Supported Living properties.
Partner Agencies	Replacing LSCB representing various organisations in a local authority who are involved in safeguarding children. See above



Regenda Safeguarding Team	The Regenda Safeguarding Team includes: - The Regenda Group Strategic Safeguarding Lead - The Regenda Group Safeguarding Coordinator - The Regenda Homes Senior Safeguarding Officer and Regional Safeguarding Officer for Merseyside - The Regenda Homes Regional Safeguarding Officer for Lancashire - The Regenda Homes Regional Safeguarding Officer for Greater Manchester and Cheshire - Director of Safety
Safeguarding concern	Details raised in a safeguarding referral in SHE that requires a referral to emergency and/or external support services such as Social Care, the Mental Health team, IDVA services/Domestic Abuse refuge services (for example). The adult at risk has care and support needs and/or is at immediate risk of significant abuse or harm.
SHE	The software system used to report, manage and monitor safeguarding and cause for concern referrals. The SHE portal can be accessed by all Regenda Group staff and others associated with the Group (as appropriate) to complete the referral
SSG	The Strategic Safeguarding Group has delegated authority to oversee and monitor the Safeguarding of Adults, Children and Young People arrangements for the Regenda Group and to ensure that all safeguarding functions are embedded in the governance structures of the organisation.
Welfare concern	Details raised in a safeguarding referral in SHE that suggests an adult may be at risk of some form of abuse, harm or neglect but does not have a multi-agency approach in place or may not yet have specific care and support needs. Addressing the welfare concern early is likely to prevent an adult from developing care and support needs or the risk becoming significant.
Wellbeing	'Wellbeing' is a broad concept, and it is described as relating to the following areas in particular: • personal dignity (including treatment of the individual with respect) • physical and mental health and emotional wellbeing • protection from abuse and neglect • control by the individual over day-to-day life (including over care and support provided and the way it is provided) • participation in work, education, training or recreation • social and economic wellbeing • domestic, family and personal • suitability of living accommodation • the individual's contribution to society (UK GOV Care and Support Guidance 2024)



3. Scope and exemptions

The Regenda Safeguarding Children policy applies to:

- All children who access services provided by the Regenda Group
- All children who reside in properties owned and managed by the Regenda Group
- All children who visit or stay regularly in properties owned and managed by the Regenda Group
- The children of adults who access Regenda Group services.
- All Regenda Group staff, volunteers, contractors, agency workers, Board Members and anyone else working on behalf of the Regenda Group including managing agents.

4. Policy detail

We recognise that:

- The welfare of the child is paramount and that nothing is more important than this.
- All children have a right to be safe and protected from all forms of abuse and neglect.
- All children, regardless of their age, disability, gender, racial heritage, religious beliefs, sexual orientation, or identity, have a right to equal protection from all types of abuse and neglect.
- Safeguarding is everyone's responsibility.
- Some children, because of previous experiences, their level of dependency, communication needs, or other issues, are additionally vulnerable.
- Early help matters and it is important to help children, young people and their families as soon as issues emerge.
- Children, young people, and their families are best supported and protected when we work together with other agencies and provide a co-ordinated response.

Working Together to Safeguard Children (2026)

The current version of the Government guidance outlines the following information which applies to the Regenda Group:

Chapter 4; Organisational Responsibilities – Housing Services:

Housing and homelessness services in local authorities and others, such as environmental health organisations, are subject to the section 11 duties set out in this chapter. Practitioners working in these services may become aware of conditions that could have or are having an adverse impact on children. Under Part 1 of the Housing Act 2004, authorities must take account of the impact of health and safety hazards in housing on vulnerable occupants, including children, when deciding on the action to be taken by landlords to improve conditions. Housing authorities also have an important role to play in safeguarding vulnerable young people, including young people who are pregnant, leaving care or a secure establishment. Housing authorities should be aware of situations where a person exercises control over another's dwelling without their consent for the purpose of using it in connection with specific criminal offences, such as drug, firearms, or sexual offences. This is known as cuckooing. A child cannot give consent for their dwelling to be used in this way.

Housing and homelessness services should ensure children and their families are connected to wider local authority children's social care and Family Help services where there is risk of homelessness due to family breakdown, ensuring coordinated support to keep families together.

Chapter 4; Organisational Responsibilities – Homelessness Duty:



The Homelessness Reduction Act 2017 significantly reformed England's homelessness legislation by placing duties on local authorities to intervene at earlier stages to prevent homelessness in their areas.

It added section 213B into the Housing Act 1996, which is a duty on certain public authorities to refer to a housing authority service users they consider are or may be homeless or threatened with homelessness (meaning it is likely they will become homeless within 56 days).

The duty to refer applies to all social services functions, including early help, leaving care and child protection, and is intended to increase early identification and intervention, which is critical for safeguarding against homelessness. Earlier intervention can help prevent children becoming homeless, and the possibility of them being considered 'intentionally homeless' and so not owed a long-term housing duty.

Full guidance can be found in the Homelessness Code of Guidance. Further guidance on how social care and housing authorities should work together to prevent those aged 16 and 17 from becoming homeless, and how the duty to refer should operate in this context, can be found in the 'Prevention of homelessness and provision of accommodation for 16 and 17 year old young people who may be homeless and/or require accommodation guidance'.

5. Associated documents

5.1. Associated legislation, regulation, and guidance

Associated legislation, regulation and external standards
Working Together to Safeguard Children (2026)
Keeping Children Safe in Education (2026)
The Children Act (1989 and 2004)
The Children and Social Work Act (2017)
Safeguarding Vulnerable Groups Act (2006)
Protection of Freedoms Act (2012)
General Data Protection Regulations GDPR (2018)
Information Sharing: Advice for Practitioners (2018)
The Sexual Offences Act (2003)
Child Sexual Exploitation: definition and guide for practitioners (2017)
The Education and Inspection Act (2006)
The Housing Act (2004)
The Counter Terrorism and Security Act (2015)
The Domestic Abuse Act (2021)
Prevent Duty Guidance (2023)
Prevention of homelessness and provision of accommodation for 16 and 17 year old young people who may be homeless and/or require accommodation guidance (2018)

5.2. Associated Regenda Homes / Group documents / guidance

Associated Regenda Homes / Group documents / guidance
Safeguarding Guidance Documents
Safeguarding Adults at Risk Policy
Managing Allegations Policy
Health and Safety Policy



Domestic Abuse Policy
Domestic Abuse Guidance
Data Protection Policy
Disciplinary Policy
Grievance Policy
IT Strategy
Customer Feedback Policy
Speak Up Policy and Procedure
Anti-Social Behaviour Policy
Volunteer Policy
ASB and Hate Crime Policy
Vulnerability and Reasonable Adjustments policy
Group Code of Conduct and Probity Policy
Housing Under 18s Policy/guidance
Youth Hostel Association (YHA) Safeguarding Policy and Procedures
Equality, Diversity, and Inclusion Strategy 2022 – 2026
Recruitment Policy 2022
DBS Policy 2026

6. Equality, diversity, and inclusion

The Regenda Group aims to be an inclusive organisation that values diversity, ensures equal opportunities, challenges discrimination, and integrates equality, diversity and inclusion into everything that we do. We understand that adults at risk, children and young people may find themselves at risk of harm or neglect at any time of their lives and for many different reasons. Regenda are dedicated to ensuring that every safeguarding incident/cause for concern is managed individually, with the needs of every customer being taken into consideration. The Regenda Group works closely with partners to create knowledge, resources, and skills to ensure that we can provide tailored support for our customers. We continue to develop our communication guidelines to ensure communications with customers, partners and staff are clear, simple, easy to understand and that they meet our customers' needs. We are committed to raising awareness and making use of tools and resources available such as translation/specialist services and expert support and guidance in order to deliver a bespoke service to everyone.

7. Data Protection

The Regenda Group has a responsibility to ensure that privacy and data protection is a key consideration in the early stages of any piece of work that includes the use of personal data and then throughout its life cycle.

Organisations can lawfully use their own judgement to process personal data for safeguarding purposes, without consent if it's justified, to protect a child or an adult at risk. This is in Schedule 1 Part 2 of the Data Protection Act.

In cases of safeguarding children and adults at risk, organisations do not have to tell people that they are processing their data, for instance if it will cause them harm or prevent a referral, nor give them access to their data, nor delete their data if requested to. This is in Schedule 3, Parts 1 and 5 of the Data Protection Act.

Please see our Group's Data Protection Guidance for more guidance or speak to the Governance team.



8. Monitoring and reporting

The Safeguarding Team has delegated responsibility to monitor, review and evaluate the effectiveness of the Safeguarding Children policy, procedures, and guidance. Using a centralised record of all safeguarding reports, the Safeguarding Team will monitor as a minimum:

- The number of children and families supported through early intervention and prevention including information on who is identifying families who need support
- The number of referrals to Children's Social Care, including data on which areas of the business these referrals have come from
- The number of staff trained in safeguarding and/or provided with refresher training
- The appropriate management of referrals including satisfactory outcomes

We are committed to working in ways that protect children at risk and always keeps them safe. We will review this policy regularly to ensure it remains fit for purpose, reflects current policy and legislation, and ultimately supports us to effectively safeguard children. Specifically, this policy will be reviewed a year after its implementation and then annually, or in the following circumstances:

- A change in legislation and/or government guidance
- As required by the Local Safeguarding Children Board/Partner Agencies
- As a result of any other significant event
- Any learning identified because of cases arising within the Regenda Group

The management and monitoring of cases will be carried out by the Regenda Safeguarding Team on an on-going basis. The Strategic Safeguarding Lead and Safeguarding Coordinator will be responsible for completing monthly reviews of individual cases entered onto the SHE system, the review will be recorded in the form as an action. As a minimum, data reviews will be completed quarterly and shared with the Strategic Safeguarding Group, Executive Team and Board. Monthly and quarterly reports are generated from the SHE Insights dashboard.

The Strategic Safeguarding Group will also hold regular meetings to consider:

- Report/case monitoring
- Any emerging patterns
- What has gone well in cases included in the monitoring process
- What needs to improve and what employees might have done differently
- Any lessons to share with staff
- Multi-agency collaboration
- Quality of training and training needs identified

Minutes of the Strategic Safeguarding Group will be made available to the Director of Safety and the M&Y Executive Director.

Live reports are available on the SHE system providing Area Directors and Safeguarding Leads with details of referrals received for their area of responsibility.

Areas of Group where statutory obligations apply will include the review of quarterly reports produced by the Regenda Safeguarding Team during management team meetings.

9. Risk Management

Reference	Name
H&S OR06	Inadequate approach and management of safeguarding



10. Prevent

The overall aim of the UK's counter-terrorism strategy, CONTEST is to reduce the risk from terrorism to the UK, its citizens and interests overseas, so that people can go about their lives freely and with confidence.

Prevent remains one of the key pillars of CONTEST, alongside the other three 'P' work strands:

- Prevent: to stop people becoming terrorists or supporting terrorism
- Pursue: to stop terrorist attacks
- Protect: to strengthen our protection against a terrorist attack
- Prepare: to mitigate the impact of a terrorist attack

The aim of Prevent is to stop people from becoming terrorists or supporting terrorism. Prevent also extends to supporting the rehabilitation and disengagement of those already involved in terrorism. The duty helps to ensure that people who are susceptible to radicalisation are supported as they would be under safeguarding processes.

If any significant concerns are raised around radicalisation via a Regenda Safeguarding/Welfare Concern Reporting Form on the SHE portal, the Regenda Safeguarding Team will complete a Prevent Referral and Assessment Form and submit it to the North West Counter Terrorism Policing Unit. This may then be discussed at a Channel panel meeting, the members of which will decide on the appropriate action to take to ensure that the vulnerable adult or child in question is offered support to stop them from becoming involved in criminal terrorist activity. The Regenda Safeguarding Team will liaise and work in partnership with the NWCTU and Local Authority Prevent teams to ensure Regenda complete any safeguarding actions relevant to our role and responsibilities for the person at risk. Prevent concerns will be recorded in SHE as per the process for all other safeguarding/welfare concerns.

11. Responsibilities

The Regenda Group Chief Executive and Executive Team retains the overall responsibility for the implementation of this policy.

The Director of Safety and Strategic Safeguarding Lead take the strategic lead on managing safeguarding and will be involved in decision making.

The Director of Safety is responsible for operational management of safeguarding across the Group. The Director of Safety is included in the Regenda Safeguarding Team and supports the Strategic Safeguarding Lead in their role.

The Strategic Safeguarding Lead and Senior Safeguarding Officer (Regenda Homes) have responsibility for the day-to-day management of safeguarding, providing support to all those connected with the Regenda Group to make safeguarding and welfare referrals. The Strategic Safeguarding Lead and Safeguarding Coordinator will be responsible for recording, monitoring, and reviewing referrals, staff training and contributing to quarterly reports.

The Strategic Safeguarding Lead has the autonomy to escalate safeguarding concerns directly to the Chief Executive. This would include where it is believed safeguarding referrals or



welfare concerns are not being appropriately managed and therefore creating or increasing risk for an individual.

The Senior Safeguarding Officer (Regenda Homes/Merseyside), the Regional Safeguarding Officers (Fleetwood and Greater Manchester and Cheshire) and the Subsidiary Designated/Deputy Designated Safeguarding Leads (DSLs/DDSLs) are essential to the success of implementing the Regenda Safeguarding Children Policy. They will advise front line-staff on safeguarding concerns, offer feedback and review referrals, and will work closely with the Regenda Strategic Safeguarding Lead and Safeguarding Coordinator.

Any employee within the Group working directly with children who believe a safeguarding alert or welfare concern has not been appropriately or adequately addressed by the Group, must escalate their concerns directly to the Chief Executive.

12. Responsibilities

Regenda Safeguarding Team

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13. Amendment log

Change	Made by	Authorised by	Effective date
Introduction and policy statement updated in line with changes to Working Together to Safeguard Children (2026)	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Definitions table 'Children and Young People' updated in line with Working Together to Children (2026)	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Definition table 'Regenda Safeguarding Team' description updated in line with team changes	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Scope and exemptions: children who visit or stay regularly in Regenda Group properties added	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Policy detail section updated with information from Working Together to Safeguard Children (2026) that outlines the responsibilities of housing providers	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Associated documents; Associated legislation, regulation, and guidance updated in line with new Working Together to Safeguard Children and Keeping Children Safe in Education legislation published in 2026	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Associated documents; Associated Regenda Homes/Group documents/guidance updated with the new Domestic Abuse guidance, ASB and Hate Crime policy and Vulnerabilities and Reasonable Adjustments policy	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Responsibilities section updated in line with Regenda Safeguarding Team changes/new staff/roles	Ria Hall	Dave Morrell Regenda Executive Team	April 2026



Regenda Safeguarding Team contact details all updated in line with team changes	Ria Hall	Dave Morrell Regenda Executive Team	April 2026
Prevent section updated in line with amendments to the Prevent Duty from the Home Office	Ria Hall	Dave Morrell Regenda Executive Team	April 2026